



Morris Mission



2025 Impact Report

A comprehensive review of our community impact,
organisational growth and progress towards
creating lasting positive change.



MORRISMISSION.COM



Message from the CEO

As I reflect on Morris Mission's first year, I am incredibly proud of what we have achieved. This year has been focused on raising awareness of our services, building relationships within the community and establishing Morris Mission as a trusted source of independent housing advocacy and support.

Through direct engagement with residents, housing associations, community organisations and local partners, I have gained a deeper understanding of the many forms housing insecurity can take and the hidden homeless that are too ashamed to ask for help. One of the most significant lessons has been that many people do not realise they are homeless. Individuals and families often spend months sofa surfing or living in unstable accommodation before seeking support, frequently reaching out only when they are already in crisis.

The most common family we support is a single mother with two or three children, often caring for a child with additional needs or neurodiversity, while navigating significant emotional, financial and housing pressures. Many have limited support networks and some are rebuilding their lives after domestic abuse or other difficult circumstances.

Throughout the year, Morris Mission has strengthened relationships across Bexley, particularly in Erith and Thamesmead, while building valuable partnerships with organisations including King's College London, Shared Health Foundation, Shared Heath Foundation, Oxleas, NHS South London Listens, Be Well, housing associations and local voluntary sector community groups. These relationships have helped us better understand local need, improve awareness of our services and expand support opportunities for residents.

Looking ahead, our focus is on continuing to build trust within the community, increasing awareness of available support and strengthening partnerships that help us reach more people before housing issues become crises. Through community events, networking, training and collaboration, we aim to expand our impact and create stronger pathways of support for families across London.

My vision is for Morris Mission to grow into a recognised and trusted organisation working across London boroughs, supporting vulnerable residents, partnering with landlords and housing providers, and helping families achieve greater stability, wellbeing and hope for the future.

Thank you to everyone who has supported Morris Mission during this important first year. Together, we are building the foundations for lasting positive change.

Warm regards,
Shantel Morris
Chief Executive Officer
Morris Mission CIC



ABOUT US

Morris Mission CIC is a community-led organisation based in Bexley that works to prevent homelessness, improve wellbeing and strengthen community resilience. Founded through lived experience, we provide independent housing advocacy, practical support, housing education and community wellbeing activities for individuals and families experiencing housing insecurity and related challenges.

We recognise that housing difficulties rarely exist in isolation and are often connected to wider issues such as poor mental health, domestic abuse, financial hardship, disability, neurodiversity and social isolation. Through advocacy, early intervention, education and partnership working, we help residents navigate complex systems, access support and build greater stability for themselves and their families.

Our mission is to empower people with the knowledge, confidence and support they need to make informed decisions, prevent crises and create positive, lasting change within their communities.



Executive Summary



Morris Mission CIC was established in 2025 to address housing insecurity, homelessness risk, financial hardship and social exclusion affecting residents across Bexley and surrounding South London boroughs. Founded through lived experience and shaped by direct community engagement, Morris Mission provides independent advocacy, practical support, community wellbeing activities and early intervention services that help residents achieve greater stability and improved wellbeing. Although still a relatively new organisation, Morris Mission has already supported residents through housing advocacy, welfare support, community events, signposting and partnership working. This report highlights the impact achieved during the organisation's first year of operation and outlines plans for future growth.

Main Topics



WHAT WE
DELIVERED



OUTCOMES
ACHIEVED



LOOKING
AHEAD



Our Mission

To empower individuals and families experiencing housing instability, financial hardship and social exclusion through advocacy, practical support, education and community-based wellbeing initiatives.

2025

WHAT WE DELIVERED

Morris Mission provided support to residents experiencing:

- Housing insecurity
- Risk of homelessness
- Rent arrears
- Benefit challenges
- Temporary accommodation issues
- Service access barriers

Support included:

- Housing advocacy
- Practical guidance
- Referrals and signposting
- Support with Personal Housing Plans
- Facilitating constructive communication between residents and services
- Welfare and budgeting support



Where possible, support focused on preventing housing issues from escalating by helping residents access advice, understand their options and take action at the earliest opportunity.

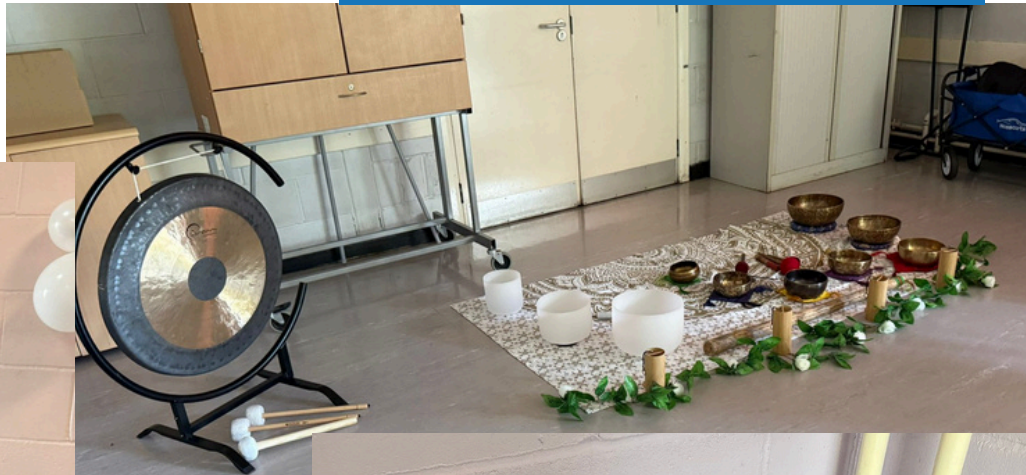
Community Feedback

"I didn't know where to turn before."

"The support helped me feel less alone."

"Someone finally took the pressure off and helped me navigate the system."

2025



Community Wellbeing Activities

Morris Mission delivered community events designed to reduce isolation and improve wellbeing.

Activities included:

- Wellbeing workshops
- Community engagement events
- Creative wellbeing sessions
- Information and advice opportunities
- Partnership events with local organisations

These events created opportunities for residents to build connections, improve confidence and access support services in a welcoming environment.

Partnership Working

Throughout the year Morris Mission strengthened relationships with:

- Local authorities
- Housing providers
- Community organisations
- Health and wellbeing partners
- Faith and community groups

Partnership working increased referral opportunities and helped residents access a wider range of support.

Outcomes Achieved



Housing Stability

Residents gained:

- Improved understanding of housing options
- Increased confidence engaging with services
- Earlier access to support
- Improved ability to advocate for themselves

Wellbeing

Participants reported:

- Reduced isolation
- Increased confidence
- Improved emotional wellbeing
- Greater community connection



Community Capacity

The project helped:

- Strengthen local partnerships
- Improve awareness of available support
- Increase community engagement
- Build foundations for future service development



Community Feedback

"I finally understood what options were available to me."

"I felt fully supported every step of the way."

From Engagement to Impact

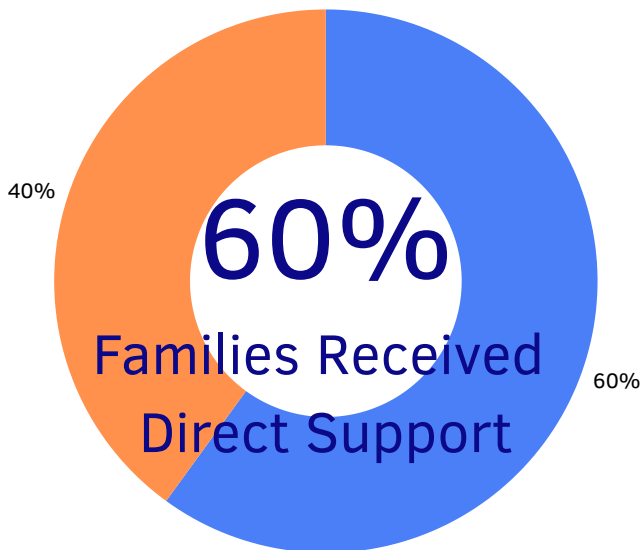


Turning Engagement Into Action

150 families engaged

90+ families supported

60% progressed to direct support



Why This Matters

Morris Mission is successfully converting community engagement into meaningful support and intervention for vulnerable families.





MORRIS MISSION

Preventing Homelessness. Building Futures.

IMPACT AT A GLANCE

In our first year of operation, Morris Mission has connected with families, delivered vital support and created positive change across our community.



150

FAMILIES ENGAGED

Through outreach, workshops and community events.



90+

INDIVIDUALS & FAMILIES SUPPORTED

Received direct advocacy, housing guidance and wellbeing support.



33

WORKSHOPS & WELLBEING EVENTS DELIVERED

Building knowledge, confidence and community connection.



60%

OF ENGAGED FAMILIES RECEIVED DIRECT SUPPORT

Helping families navigate challenges and prevent homelessness.

“ Morris Mission gave me the support and information I didn't know I needed. The workshop helped me understand my options, believe in myself and take the first steps towards a better future for my children.

– Morris Mission Workshop Participant ”



DELIVERING VALUE FOR OUR COMMUNITY

£86.72

COST PER FAMILY ENGAGED

Reaching families early and raising awareness of support available.

£144.54

COST PER HOUSEHOLD SUPPORTED

Providing independent advocacy, practical support and guidance to those who need it most.

£394.19

COST PER WORKSHOP DELIVERED

Creating safe spaces to learn, connect and build confidence for a better future.



**EVERY POUND INVESTED
CREATES REAL CHANGE
IN REAL LIVES.**



With total expenditure of £13,008, Morris Mission maximised impact, strengthened communities and helped families move towards stable, secure futures.



www.morrismission.com



[Morrismission](https://www.instagram.com/Morrismission)



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Community Outcomes



Housing Stability

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Community Capacity

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- Strengthen local partnerships
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- Increase community engagement
- Build foundations for future service development

Community Feedback

"Since being rehoused, I feel fully settled knowing my family's needs and vulnerabilities were considered. Having someone willing to help made all the difference."



Real Stories, Real change

The following anonymised stories reflect the experiences of residents who engaged with Morris Mission's support, workshops and community activities during 2025.

Finding Stability

A single mother living in temporary accommodation attended a Morris Mission housing workshop after struggling to understand her options. Through support and advocacy, she accessed appropriate services, secured more stable accommodation and felt better equipped to advocate for her family.

Understanding Her Options

A workshop participant shared that she had not previously understood the housing options available to her.

Access to clear information and guidance increased her confidence and helped her engage more effectively with support services.



Featured:
The Anderson Family
Supported by
Morris Mission 2026

"The support helped me feel less alone and gave me confidence to move forward."

— Morris Mission Participant



Working Together for Greater Impact

Collaboration is at the heart of Morris Mission's work. By partnering with housing providers, community organisations, local authorities and wellbeing services, we are expanding access to support and creating stronger pathways for residents facing housing and wellbeing challenges.



Recognition & Advocacy

Thursday
12 March 2026

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HOUSE OF COMMONS
OFFICIAL REPORT

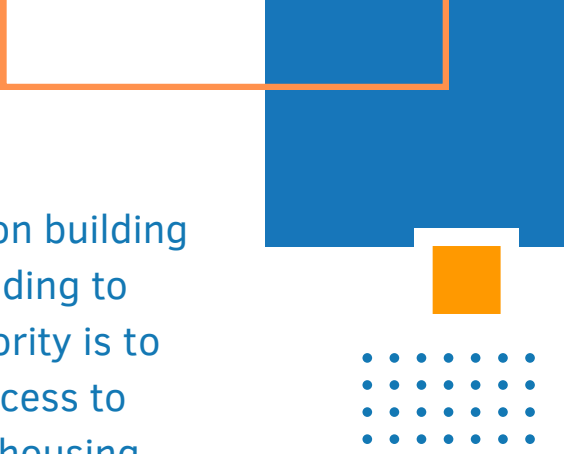
PARLIAMENTARY DEBATES (HANSARD)

Thursday 12 March 2026

Abena

and beyond. Shantel Morris, who I met in one of my constituency surgeries, shared her experience of homelessness and spoke about her aim to provide support to local people and families facing eviction or living in temporary accommodation. I was delighted to see her organisation hit the ground when I attended last October's launch of the Morris Mission in Erith, where she now provides training and support for local people.

Morris Mission's work is increasingly being recognised beyond direct community delivery. In March 2026, Morris Mission Founder and CEO Shantel Morris was referenced in the UK Parliament during a House of Commons debate on homelessness and housing insecurity. Following discussions with local residents and community leaders, Shantel's lived experience and frontline insight were acknowledged as an important voice in highlighting the realities faced by families experiencing eviction, housing instability and temporary accommodation. This recognition reflects the growing influence of Morris Mission as both a trusted community organisation and an advocate for meaningful change.



Our Vision for the Future

During our first year, Morris Mission focused on building trust, developing partnerships and responding to community need. As we look ahead, our priority is to build on these foundations and expand access to support for individuals and families facing housing insecurity and related challenges.

Our Priorities

Earlier Intervention

Helping residents access support sooner, preventing housing issues from escalating into crisis wherever possible.

Stronger Communities

Creating opportunities for connection, wellbeing and community engagement that reduce isolation and build resilience.

Empowerment Through Knowledge

Providing practical information, guidance and resources that help people make informed decisions and access the support available to them.

Sustainable Partnerships

Working collaboratively with housing providers, local authorities and community organisations to strengthen support pathways and improve outcomes for residents.

Looking Forward

Our vision is a future where everyone has access to the support, information and opportunities they need to achieve stability, wellbeing and hope. By continuing to listen, learn and collaborate, Morris Mission aims to strengthen communities, expand its reach and create lasting positive change across London.

Thank you

Thank You from Morris Mission

As we reflect on our first year, we would like to extend our sincere thanks to everyone who has supported Morris Mission's journey. To the individuals and families who trusted us during some of life's most challenging moments, thank you for allowing us to walk alongside you. To our partners, volunteers, supporters and community organisations, thank you for your collaboration, encouragement and belief in our mission.

Every conversation, referral, workshop, partnership and act of kindness has helped strengthen our community and create opportunities for positive change. Together, we have built the foundations for a future where more individuals and families can access the support, stability and hope they deserve.

We look forward to continuing this journey with you.

With gratitude,

The Morris Mission Team

Building stronger pathways to housing stability, wellbeing and opportunity.



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